

## HOME CARE EQUIPMENT ON LOAN

A health care expert has recommended equipment for you. This is to improve your independence, and promote safety. This equipment is available on loan through the Winnipeg Regional Health Authority (WRHA) Home Care Program.

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You may be asked to pick up the equipment. The health care expert will tell you when and where to pick up the equipment. The pick-up address is: Unit 7-1715 St. James Street. Equipment can be picked up Monday to Friday between 8am-4pm.

If you are unable to pick up the equipment, it will be delivered to your home. If equipment is being delivered:

Plan for delivery on Monday to Thursday.

The Equipment that Home Care has loaned to you is:

- Someone must be at your home to accept the delivery. You will get a phone call with the day and time of delivery.
- Clear a space for large equipment such as beds.

## When using equipment on loan from Home Care

- Keep equipment in good working order. If the equipment is not working call WRHA at (204) 926-6050 Monday to Friday between 8am-4pm, or call Home Care After Hours at (204) 788-8331 if your equipment needs to be fixed urgently outside of business hours.
- Call WRHA Logistics at (204) 926-6050 if your address or phone number changes.
- This equipment is on loan. It is to be returned if:
  - It is no longer needed.
  - You are moving outside of Winnipeg.
  - You are moving into a Personal Care Home.
- Call WRHALogistics to arrange pickup or return equipment to Unit 7-1715 St. James Street.
- Call Home Care Central Intake at (204) 788-8330 if your needs change and you require reassessment.